## Designing Conjoint Surveys with {cbcTools}



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### Designing a Choice-Based Conjoint Survey is Hard

#### **Design Parameters**

- What are my attributes and levels?
- Sample size (# respondents)
- Choice questions per respondent
- Alternative per choice question
- Labeled or unlabeled design?

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#### **Design of Experiment**

- Orthogonality
- Balance
- Overlap

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#### **User Experience**

- Implausible combinations
- Respondent fatigue

# Many R packages for design of experiment

- {cbcTools}
- {ExpertChoice}
- {support.CEs}
- {idefix}
- {choiceDes}

# Many R packages for design of experiment

- {cbcTools} ← Does a lot more than just DOE!
- {ExpertChoice}
- {support.CEs}
- {idefix}
- {choiceDes}

## A systematic workflow for designing a CBC experiment



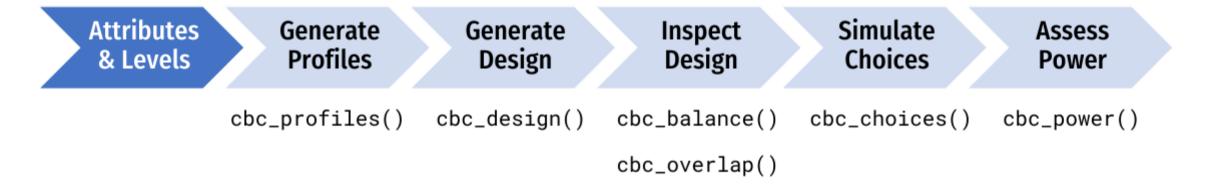
## A systematic workflow for designing a CBC experiment

Attributes Generate Generate Inspect Simulate Assess & Levels Profiles Design Design Choices Power

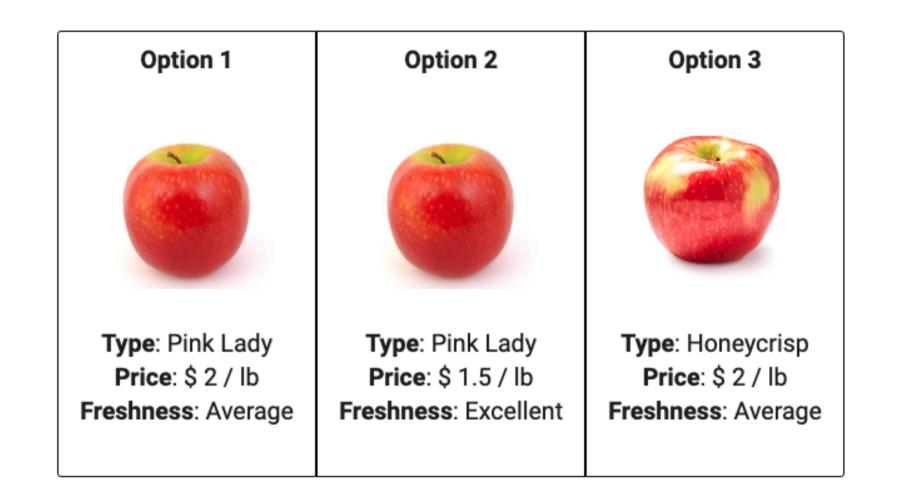
## A systematic workflow for designing a CBC experiment

Attributes & Levels	Generate Profiles	Generate Design	Inspect Design	Simulate Choices	Assess Power
	<pre>cbc_profiles()</pre>	<pre>cbc_design()</pre>	cbc_balance()	<pre>cbc_choices()</pre>	<pre>cbc_power()</pre>
			<pre>cbc_overlap()</pre>		

library(cbcTools) cbc\_ cbc\_balance(design, atts = NULL) cbc\_balance Attribu Assess This function prints out a summary of the counts of each level for cbc\_choices {cbcTools} each attribute across all choice questions as well as the two-way & Leve Power counts across all pairs of attributes for a given design. cbc\_design {cbcTools} Press F1 for additional help cbc\_overlap {cbcTools} \_power() cbc\_power {cbcTools} chc nnofiles SchcTools?



### Example CBC question about apples



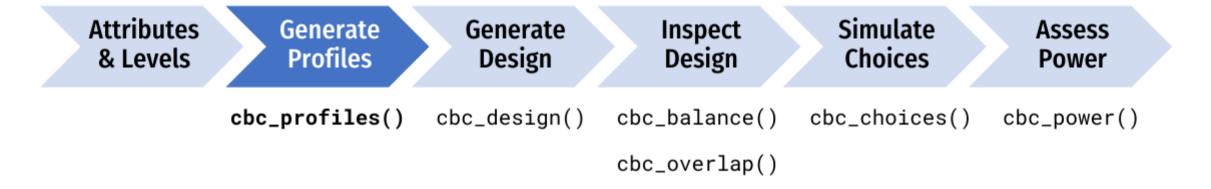
### Define the attributes and levels



• Price (\$/lb): 1.00, 1.50, 2.00, 2.50, 3.00, 3.50, 4.00

• **Type**: Fuji, Gala, Honeycrisp

• Freshness: Excellent, Average, Poor



# Generate all possible profiles

```
profiles <- cbc_profiles(
  price = seq(1, 4, 0.5), # $ per pound
  type = c('Fuji', 'Gala', 'Honeycrisp'),
  freshness = c('Poor', 'Average', 'Excellent')
)</pre>
```

#### head(profiles)

```
profileID price type freshness
                1.0 Fuji
#> 1
                               Poor
               1.5 Fuji
                               Poor
               2.0 Fuji
                              Poor
               2.5 Fuji
                               Poor
             5
               3.0 Fuji
                               Poor
                3.5 Fuji
#> 6
                               Poor
```

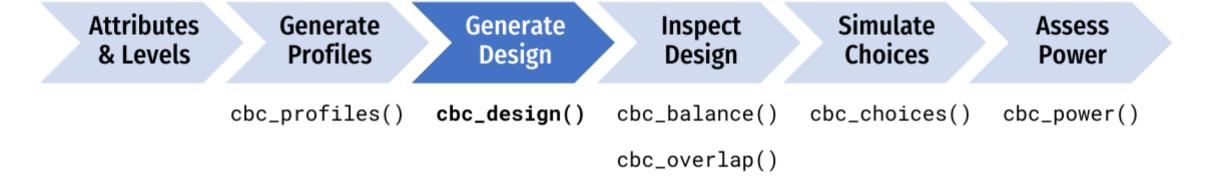
#### tail(profiles)

## Generate a restricted set of profiles?

CAUTION: including restrictions in your designs can substantially reduce the statistical power of your design, so use them cautiously (and avoid them if possible).

```
restricted_profiles <- cbc_restrict(
    profiles,
    type == "Gala" & price %in% c(1.5, 2.5, 3.5),
    type == "Honeycrisp" & price < 2,
    type == "Fuji" & freshness == "Poor"
)
dim(restricted_profiles)</pre>
```

```
#> [1] 41 4<sub>1</sub>
```



# Generate a survey design

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6 # Number of questions per respondent
)</pre>
```

#### head(design)

# Include a "no choice" option

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  no_choice = TRUE
)</pre>
```

#### head(design)

```
      #> profileID respID qID altID obsID price type_Fuji type_Gala type_Honeycrisp freshness_

      #> 1
      6
      1
      1
      1
      3.5
      1
      0
      0

      #> 2
      1
      1
      1
      2
      1
      1.0
      1
      0
      0

      #> 3
      27
      1
      1
      3
      1
      3.5
      1
      0
      0

      #> 4
      0
      1
      1
      4
      1
      0.0
      0
      0
      0

      #> 5
      48
      1
      2
      1
      2
      3.5
      1
      0
      0

      #> 6
      1
      1
      2
      2
      2
      1.0
      1
      0
      0
```

### Make a labeled design

(aka "alternative-specific design")

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  label = "type"
)</pre>
```

#### head(design)

# Make a Bayesian D-efficient design

(Uses the idefix package to generate a design)

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  priors = list(
    price = -0.1, # Numeric, modeled as continuous
    type = c(0.1, 0.2), # Reference level: "Fuji"
    freshness = c(0.1, 0.2) # Reference level: "Poor"
  )
)</pre>
```

Priors are defining the following model:

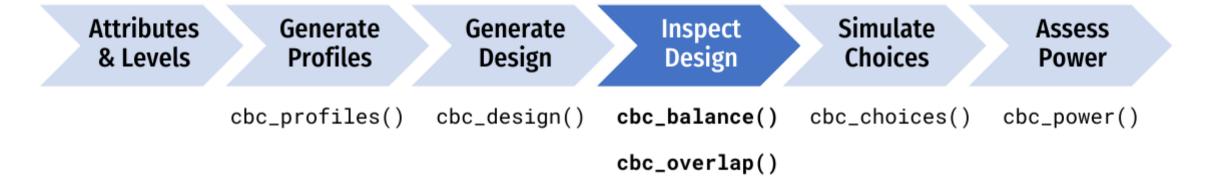
$$u_j = -0.1p_j + 0.1t_j^{Gala} + 0.2t_j^{Honeycrisp} + 0.1f_j^{Ave} + 0.2f_j^{Excellent} + arepsilon_j - 0.1f_j^{Ave}$$

# Import a design: Sawtooth → 🐯 → 😱

```
library(readr)

design <- read_csv('design.csv')

head(design)</pre>
```



# Check design balance

cbc\_balance(design)

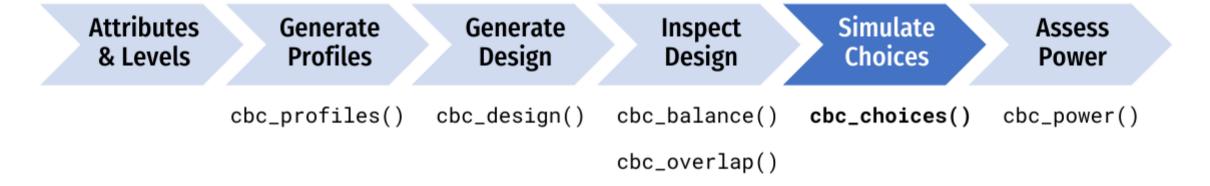
```
Individual attribute level counts
price:
         2 2.5 3 3.5
784 755 759 741 776 827 758
type:
      Fuji
                 Gala Honeycrisp
      1800
                 1800
                            1800
freshness:
            Average Excellent
     Poor
     1845
               1767
                         1788
```

```
Pairwise attribute level counts
price x type:
        Fuji Gala Honeycrisp
     NA 1800 1800
                        1800
   784
        260
             256
                        268
1.5 755
        248 254
                        253
    759 259 240
                        260
2.5 741
        239 254
                        248
    776
        263 286
                        227
3.5 827
        264 258
                        305
    758
        267 252
                         239
```

# Check design overlap

cbc\_overlap(design)

```
Counts of attribute overlap:
(# of questions with N unique levels)
price:
    31 630 1139
type:
   156 1248 396
freshness:
   175 1189 436
```



## Simulate random choices

```
data <- cbc_choices(
  design = design,
  obsID = "obsID"
)</pre>
```

#### head(data)

## Simulate choices according to a prior

(Fixed coefficients)

```
data <- cbc_choices(
   design = design,
   obsID = "obsID",

   priors = list(
      price = -0.1,
      type = c(0.1, 0.2),
      freshness = c(0.1, -0.2)
   )
)</pre>
```

Attribute	Level	Utility
Price	Continuous	-0.1
Туре	Fuji	0
	Gala	0.1
	Honeycrisp	0.2
Freshness	Average	0
	Excellent	0.1
	Poor	-0.2

## Simulate choices according to a prior

(Random coefficients...currently supports Normal & Log-normal)

```
data <- cbc_choices(
   design = design,
   obsID = "obsID",
   priors = list(
     price = -0.1,
     type = randN(
        mu = c(0.1, 0.2),
        sigma = c(0.5, 1)
     ),
     freshness = c(0.1, -0.2)
   )
)</pre>
```

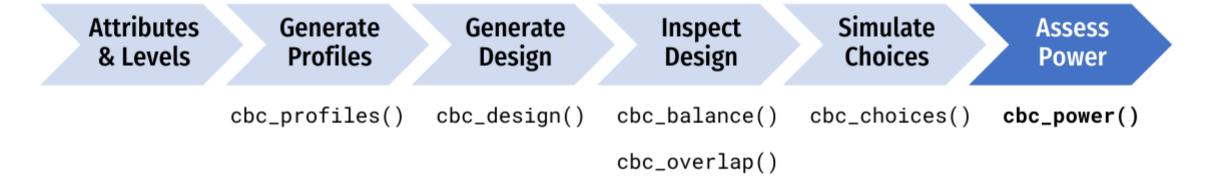
Attribute	Level	Utility	
Price	Continuous	-0.1	
Туре	Fuji	0	
	Gala	N(0.1, 0.5)	
	Honeycrisp	N(0.2, 1)	
Freshness	Average	0	
	Excellent	0.1	
	Poor	-0.2	

## Simulate choices according to a prior

(Models with interactions)

```
data <- cbc_choices(
   design = design,
   obsID = "obsID",
   priors = list(
      price = -0.1,
      type = c(0.1, 0.2),
      freshness = c(0.1, -0.2),
      "price*type" = c(0.1, 0.5)
   )
)</pre>
```

Attribute	Level	Utility
Price	Continuous	-0.1
Туре	Fuji	0
	Gala	0.1
	Honeycrisp	0.2
Freshness	Average	0
	Excellent	0.1
	Poor	-0.2
<b>Price x Type</b>	Fuji	0
	Gala	0.1
	Honeycrisp	0.5



# Conduct a power analysis

```
power <- cbc_power(
   nbreaks = 10,
   n_q = 6,
   data = data,
   obsID = "obsID",
   outcome = "choice",
   pars = c("price", "type", "freshness")
)</pre>
```

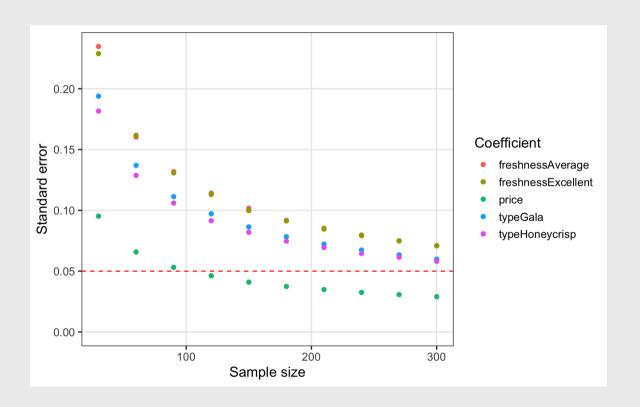
#### head(power)

```
tail(power)
```

```
sampleSize
                                coef
#>
#> 45
             270 freshnessExcellent -0.14791
#> 46
                              price -0.11983
             300
                           typeGala
#> 47
             300
                                     0.08577
#> 48
             300
                  typeHoneycrisp 0.22142
                   freshnessAverage 0.17092
#> 49
             300
             300 freshnessExcellent -0.11784
#> 50
```

# Conduct a power analysis

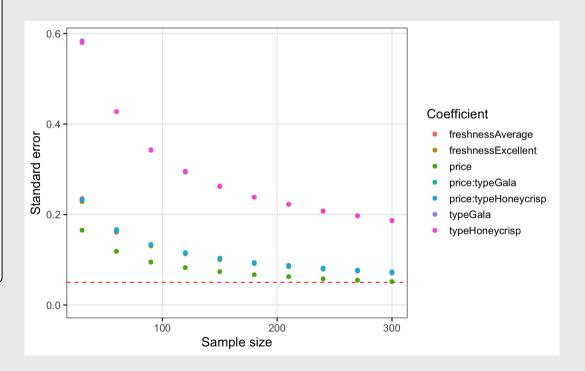
plot(power)



# Conduct a power analysis

```
power_int <- cbc_power(
    nbreaks = 10,
    n_q = 6,
    data = data,
    pars = c(
        "price",
        "type",
        "freshness",
        "price*type"
    ),
    outcome = "choice",
    obsID = "obsID"
)</pre>
```

```
plot(power_int)
```





Attributes & Levels	Generate Profiles	Generate Design	Inspect Design	Simulate Choices	Assess Power
	<pre>cbc_profiles()</pre>	<pre>cbc_design()</pre>	cbc_balance()	<pre>cbc_choices()</pre>	<pre>cbc_power()</pre>
			<pre>cbc_overlap()</pre>		



**Attributes** Inspect **Simulate** Generate **Assess** Generate **Choices Profiles** Design Design & Levels **Power** cbc\_profiles() cbc\_design() cbc\_balance() cbc\_choices() cbc\_power() cbc\_overlap()



Attributes & Levels	Generate Profiles	Generate Design	Inspect Design	Simulate Choices	Assess Power	
	<pre>cbc_profiles()</pre>	cbc_design()	cbc_balance()	cbc_choices()	cbc_power()	
			<pre>cbc_overlap()</pre>	<b>A</b> .		
		$\Rightarrow \wedge \wedge \wedge$				
					<b>←</b> CS	
			S	awtooth		
				Software		

### Your turn



- Be sure to have downloaded and unzipped the <u>practice code</u>.
- Open the 2023-qux-conf-conjoint. Rproj file to open RStudio.
- In RStudio, open the designing-surveys.R file.
- Experiment with different design options, then examine the power:
  - What if you modify the quesitons per respondent?
  - What if you use a labeled design?
  - What if you include a "no choice" option?
  - What if you use a Bayesian D-efficient design?

## Back to workshop website:

https://jhelvy.github.io/2023-qux-conf-conjoint/

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